

Restarting Services

Outpatient Appointments



Information for you

- We are now in the position where we can restart some outpatient services.
- In some cases, your clinician may contact you by phone or by an arranged video call to carry out your appointment. The video call is called NHS Near Me.
- You might still be asked to come to the hospital for a face-to-face appointment.
- If you have a high temperature, a new continuous cough or a loss or change to your sense of smell or taste, please contact us and do not attend your appointment.

Your face to face appointment

- You must wear a face covering
- Staff will be wearing PPE (Personal Protection Equipment)
- Waiting areas have been rearranged to ensure physical distancing
- Designated hand washing facilities and sanitisers will be available throughout your appointment
- You will be asked questions about your health and may have your temperature taken
- Please come to the clinic alone if possible

For more information visit:
www.nhsaaa.net/caring-for-ayrshire



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